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March 7, 2008

To Whom It May Concern:

I am opening a new retail store in The Shops at Norterra (NE corner of I-17 & Happy Valley Rd.). I have hired Wolfe Homes, LLC as the General Contractor to complete the tenant improvements. The landlord provided me with a basic "cold shell" so Wolfe Homes is installing everything in my store from the plumbing, electricity, and HVAC to the storefront, walls, and flooring.

I work directly with Matt Wolfe and Jeff Grohs and have found both to be extremely knowledgeable, professional, and pleasant. They were very responsive to my questions during the bidding process. I had wondered if I would get that same type of service after they got the job. I can tell you, they do not drop the ball after the sale. In fact, they focus full attention to the job at hand and provide even better service now that I'm a customer.

Their organization and planning to ensure an on-time completion have impressed me. I have been happy with the workmanship of the subcontractors used on the job as well. **The communication and customer service provided by Wolfe Homes has been outstanding.** I am updated on a regular basis of the job progress and what to expect in upcoming days. When I have questions or need something, I am always able to reach one of them—any day, any time. On the rare occasion where I have to leave a voice mail, my call is returned within minutes. Waiting for a callback is not a frustration you'll ever have when working with Wolfe Homes.

At this time, the build out is about 50% complete, but I am 100% sure they will finish the job on time and to my satisfaction. I'm so happy I selected Wolfe Homes for my job and have no hesitation in recommending them for yours. If you have additional questions, I can be reached at 602-741-6738.

Sincerely,

Chir Kiff, Owner
Fans & Fashionistas, LLC